

Complaint / Fault report



Order/customer data:

Company:

Phone:

Name:

Email:

Source data:

Serial number:

Project / sales order no.:

Installation site:

Nature of the complaint:

Type of fault:

Wrong delivery

mechanical

Fault during start-up

electrical

Warranty

with regard to refrigeration

Transport damage

Other

Detailed fault description:

Make sure to complete the complaint form.

A partially completed form may not be processed and results in delays.

Please send us, along with this form, detailed photos to document the fault/damage!

Upon registration of your complaint, we will send you a service number. We kindly ask you to always state this number for future correspondence.